

Ilda Rental Albania

This report is to inform the customer

In case of an accident, you shall immediately call the Police in these numbers: 126, 129, and

Company at: +355 696964657

In any case of an accident when there are damages to the car, the client should present the report given from the police for the vehicle damages. This report has to be taken at the police station, after calling the 126, 129 in case of accidents.

“If the renter is declared guilty on the procedures conducted by the police, the renter must pay 20% of the damage in accordance with the invoice given; if the opposite happens, and the renter is not declared guilty, he/she doesn't have to pay but must take the report by the police”!!

If an accident occurs as a result of using alcoholic substances, the renter must pay all the damages by him/herself. In such cases the Insurance Company doesn't cover any of the expenses.

In any case that the client returns not in the presence of our staff, the client is totally responsible for any damage identified on the car.

“The client pays all the expenses even in such cases, where he/she is not guilty but he/she doesn't have a report from the police”!

The customer is obligated to pay for the damages made as the result of bad usage of the car.

Suggested to make a video/photo of the car before you rent it to have proof for everything for your own safety

Thank You